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April 5, 2005

HAND DELIVER

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, Massachusetts 02110

Re: Service Quality Standards - D.T.E. 04-116

Dear Secretary Cottrell:

Enclosed please find an original and nine copies of the Reply Comments of The Berkshire Gas Company for filing in the above-referenced proceeding. These comments are also being submitted electronically.

Please call me if you require further assistance with respect to this matter.

Thank you for your consideration.

Very truly yours,

BROWN RUDNICK BERLACK ISRAELS LLP

By: 

James M. Avery

JMA/cdw

Enclosure

cc: Andrew O. Kaplan, Esq., General Counsel (w/enc via hand delivery)
Jody Stiefel, Esq., Hearing Officer (w/enc via hand delivery)
Karen L. Zink, President, COO and Treasurer (w/enc)
Richard E. Nasman, Director of Operations (w/enc)
Service List

1354941 v1 - AVERYJM - 070652/0030